

Delivery Charging

Delivery charges can easily be entered on to an order using standard Service codes; however calculating the charges in a similar way to a carrier is not standard. This module allows the carriers charging elements to be created and then charged on a combination of the carrier charging elements and the sales order value or weight.

Value break	Delivery charge	Percentage	Cost	Service code
	30.00		20.00	DELIVERY
150.00	30.00	5.00	20.00	DELIVERY
850.00	27.50	2.00	20.00	DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY

Delivery Areas

The first of two charging elements in the charging matrix designed to describe the area in which the customer is located. Typically this would be used to identify delivery characteristics such as MAINLAND, ISLANDS, COUNTRY, BORDERS.

Delivery Region

The second of the two charging elements designed to describe the area in which the customer is located. This element is a lookup from the customer Region field in the customer account file but may be over-ridden.

Delivery Type

This element of the matrix defines the carrier service being used. Typical values may be NEXTDAY, NEXTDAY BEFORE 9AM, 2DAYS, 3DAYS etc.

Customer Band

A further optional element to the matrix is the Customer band. This would allow customers to be charged at a different rate to others in the same area using the same service. A common example may be that the top customers pay only 50% of the normal delivery charge.

Value Break

When set to charge by sales order value as opposed to weight, the Value Break column allows multiple order value break points to be entered along with the associated charges and costs. A service code is created on the sales order to charge the customer and track the expected costs.

Value break	Delivery charge	Percentage	Cost	Service code
	15.00		20.00	DELIVERY
150.00	15.00	2.5	20.00	DELIVERY
850.00	13.75	1.0	20.00	DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY
				DELIVERY

Delivery Charge

The sales value to be used for the service code generated on the sales order.

Percentage

An optional feature to allow an incremental delivery charge in between the value breaks.

Cost

An optional feature to allow the expected carrier costs to be created as the service code cost value.